



The First National Bank of Ely

Chartered February 23, 1907

Believing in White Pine County for over a Century

We are pleased to announce that “Card Valet”, a product previously offered as a standalone App (mobile application), has been integrated into The First National Bank of Ely’s Mobile Banking App and is now called “Card Hub”. You will no longer have to log into separate applications to manage your debit card(s) and account(s), one simple App is all you need! Additionally, several new features have been added to Card Hub to allow users to gather insight into their spending and help in the fight to prevent debit card fraud.

Mobile Banking will continue to provide users with the following features:

- Ability to monitor account balance(s) and activity, including viewing images where applicable
- Transfer funds between FNB of Ely accounts
- Pay existing and/or set up new payees using Bill Pay
- Send money quickly from person to person using POP Money
- Mobile Deposit a physical check for quicker processing and posting to your account

The addition of Card Hub will allow users to complete the following actions:

- Control your debit card directly through Mobile Banking. You may restrict and/or disable the following features:
 - Location Controls
 - Merchant Types
 - Transaction Types
 - Spend Limits
- Turn your card on and off directly from the App
- Research debit card transactions, these will be valuable tools to you for many reasons including determining if a charge is or is not fraud
 - Click on the transaction to see a map showing the location of the charge
 - Call the merchant directly simply by clicking call
 - Click on website to gather additional information about the merchant
 - Click on hours for merchant location hours
 - Add a memo to a debit card transaction for future reference
- Click on Spend Insights to see a breakdown of your spending by month to better track your expenses
- Determine if your card is set up for a recurring transaction or is saved on file with a merchant
- Manage travel plans! Enter your travel plans directly through Mobile Banking – Card Hub
- Report your debit card lost or stolen
- Click Manage PIN to be automatically directed to the proper phone number to reset your PIN number

What to expect:

If you already use Mobile Banking you will be prompted to update your application at your next log in. Once the update has been complete Card Hub will be available for use immediately!

If you are not a current Mobile Banking user but would like to take advantage of these new services, you will need to start by creating an online banking profile at fnbely.com. Once your profile has been created you can elect to have the link to our application texted to you or simply go to the App or Google Play stores and search for The First National Bank of Ely to download.

We are here to help, if you have any questions about or need assistance with setting up Mobile Banking or Card Hub feel free to stop by for a visit at 595 Aultman Street, Ely NV or call us at 775-289-4441.

Best Wishes,

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